Q1 Please indicate your current position at your respective library:
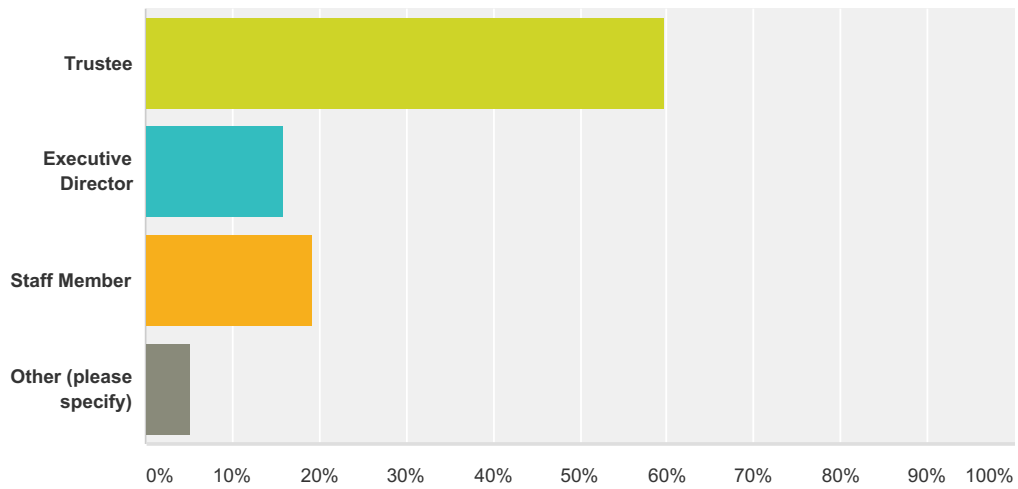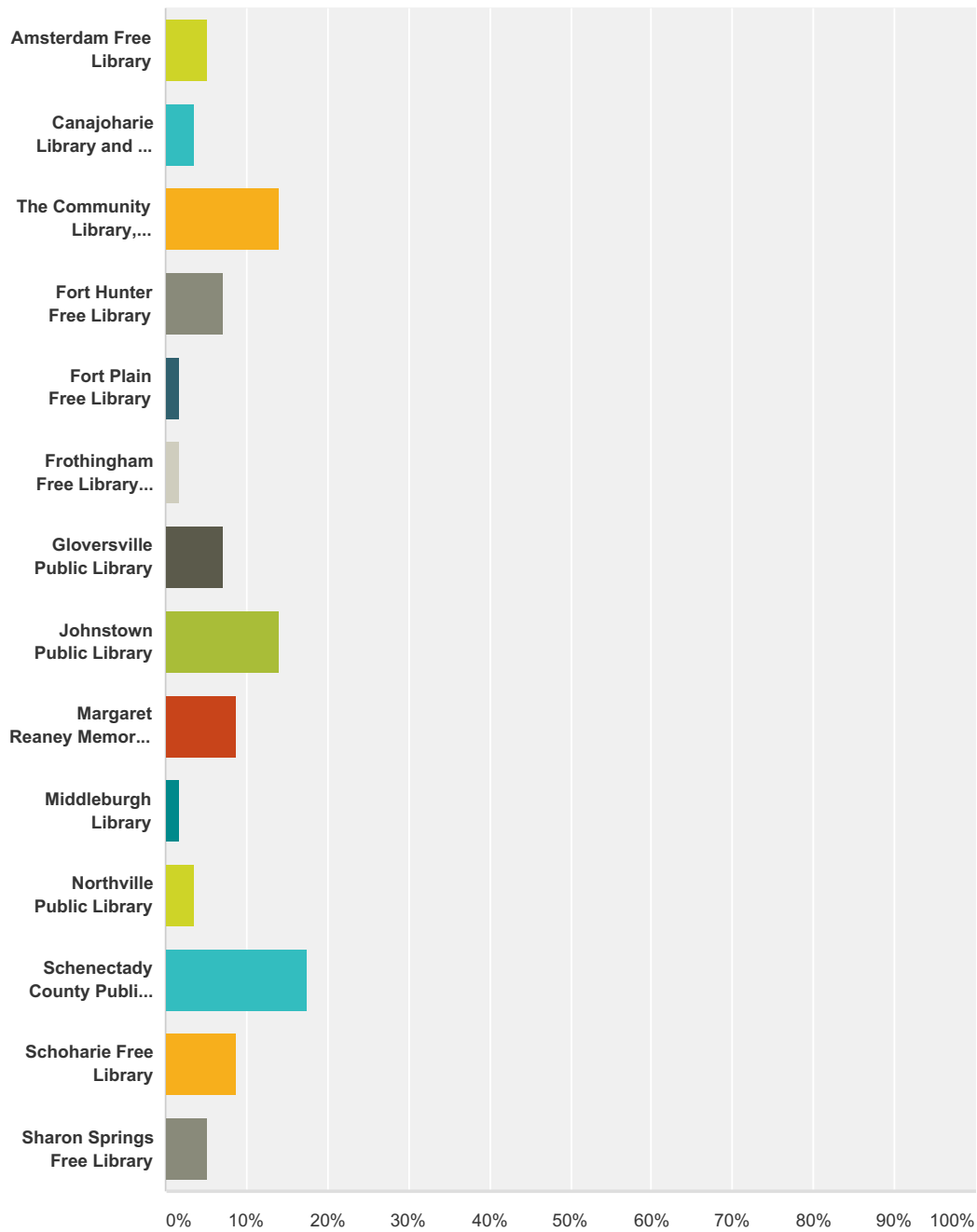
Answered: 57   Skipped: 0

Answer Choices	Responses	
Trustee	**59.65%**	34
Executive Director	**15.79%**	9
Staff Member	**19.30%**	11
Other (please specify)	**5.26%**	3
Total		**57**

Q2 Which member library are you associated with?

Answered: 57   Skipped: 0

Answer Choices	Responses	
Amsterdam Free Library	**5.26%**	3
Canajoharie Library and Art Gallery	**3.51%**	2
The Community Library, Cobleskill	**14.04%**	8
Fort Hunter Free Library	**7.02%**	4

Fort Plain Free Library	**1.75%**	1
Frothingham Free Library, Fonda	**1.75%**	1
Gloversville Public Library	**7.02%**	4
Johnstown Public Library	**14.04%**	8
Margaret Reaney Memorial Library, St. Johnsville	**8.77%**	5
Middleburgh Library	**1.75%**	1
Northville Public Library	**3.51%**	2
Schenectady County Public Library	**17.54%**	10
Schoharie Free Library	**8.77%**	5
Sharon Springs Free Library	**5.26%**	3
Total		**57**

Q3 If you chose the Schenectady County Public Library, please indicate whether there are branches you are more closely associated with:

Answered: 9   Skipped: 48
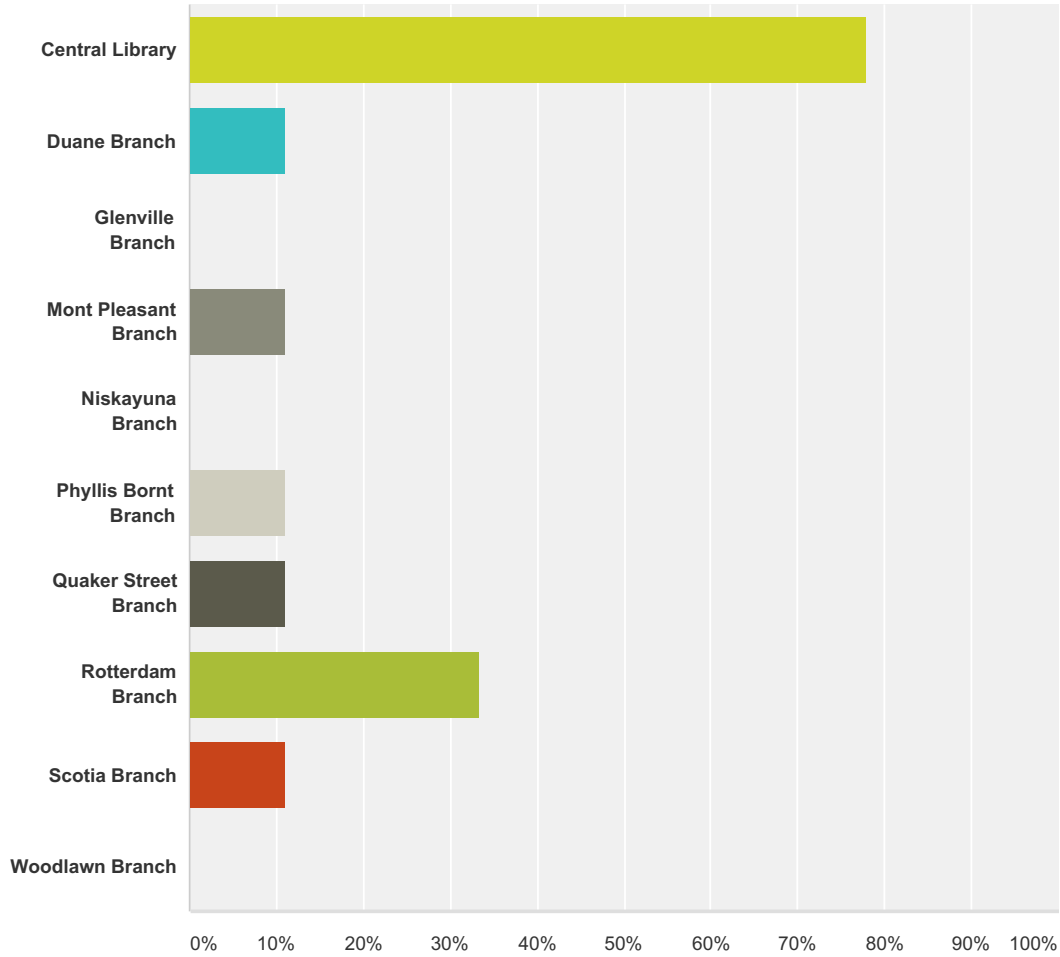
Answer Choices	Responses	
Central Library	**77.78%**	7
Duane Branch	**11.11%**	1
Glenville Branch	**0.00%**	0
Mont Pleasant Branch	**11.11%**	1
Niskayuna Branch	**0.00%**	0
Phyllis Bornt Branch	**11.11%**	1
Quaker Street Branch	**11.11%**	1
Rotterdam Branch	**33.33%**	3
Scotia Branch	**11.11%**	1

Woodlawn Branch	**0.00%**	0
Total Respondents: 9		

Q4 Please indicate which of the following MVLS services you are currently aware of:
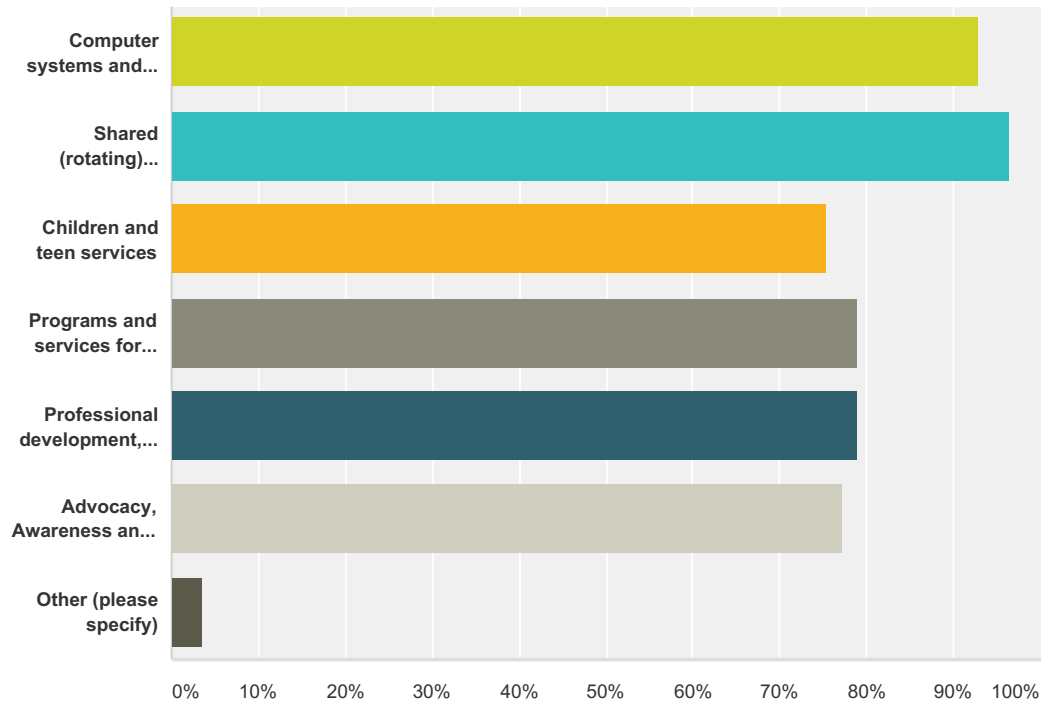
Answer Choices	Responses	
Computer systems and technology services (JA, Polaris, training, cataloging, etc.)	**92.98%**	53
Shared (rotating) collections and e-resources	**96.49%**	55
Children and teen services	**75.44%**	43
Programs and services for adults	**78.95%**	45
Professional development, consultant, and administrative services	**78.95%**	45
Advocacy, Awareness and Community Engagement	**77.19%**	44
Other (please specify)	**3.51%**	2
Total Respondents: 57		

Q5 Please rank MVLS services by order of importance:

Answered: 57　　Skipped: 0
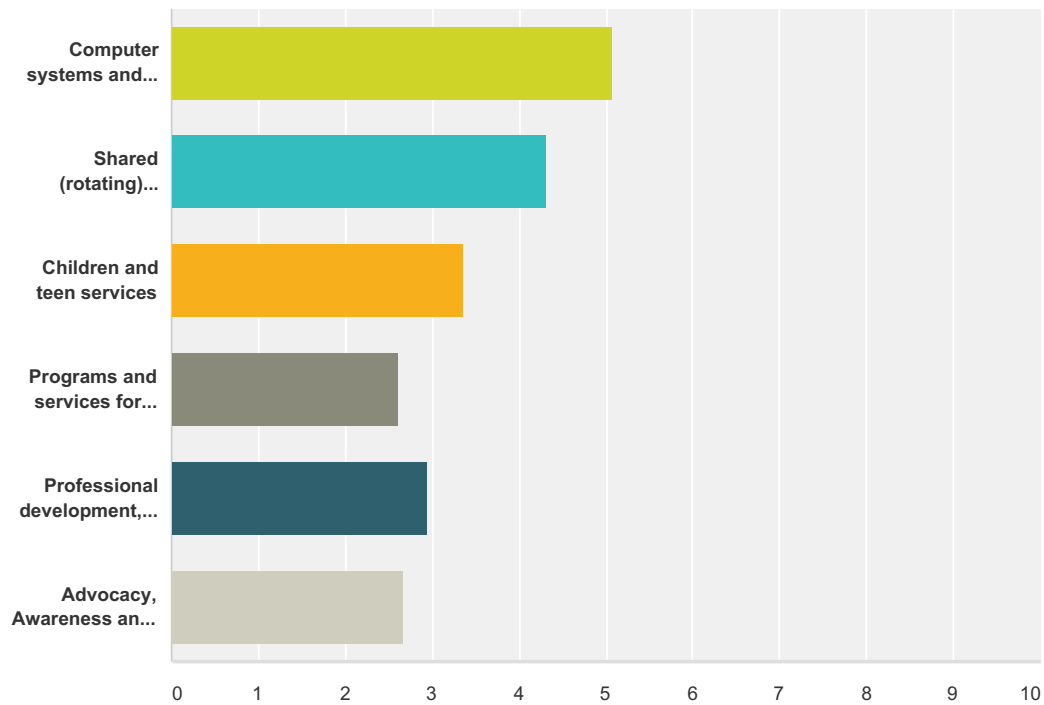
	1	2	3	4	5	6	Total	Score
Computer systems and technology services (JA, Polaris, training, cataloging, etc.)	57.89% 33	19.30% 11	8.77% 5	5.26% 3	3.51% 2	5.26% 3	57	5.07
Shared (rotating) collections and e-resources	22.81% 13	36.84% 21	12.28% 7	12.28% 7	10.53% 6	5.26% 3	57	4.33
Children and teen services	5.26% 3	17.54% 10	24.56% 14	22.81% 13	21.05% 12	8.77% 5	57	3.37
Programs and services for adults	5.26% 3	7.02% 4	7.02% 4	26.32% 15	33.33% 19	21.05% 12	57	2.61
Professional development, consultant, and administrative services	3.51% 2	14.04% 8	22.81% 13	19.30% 11	14.04% 8	26.32% 15	57	2.95
Advocacy, Awareness and Community Engagement	5.26% 3	5.26% 3	24.56% 14	14.04% 8	17.54% 10	33.33% 19	57	2.67

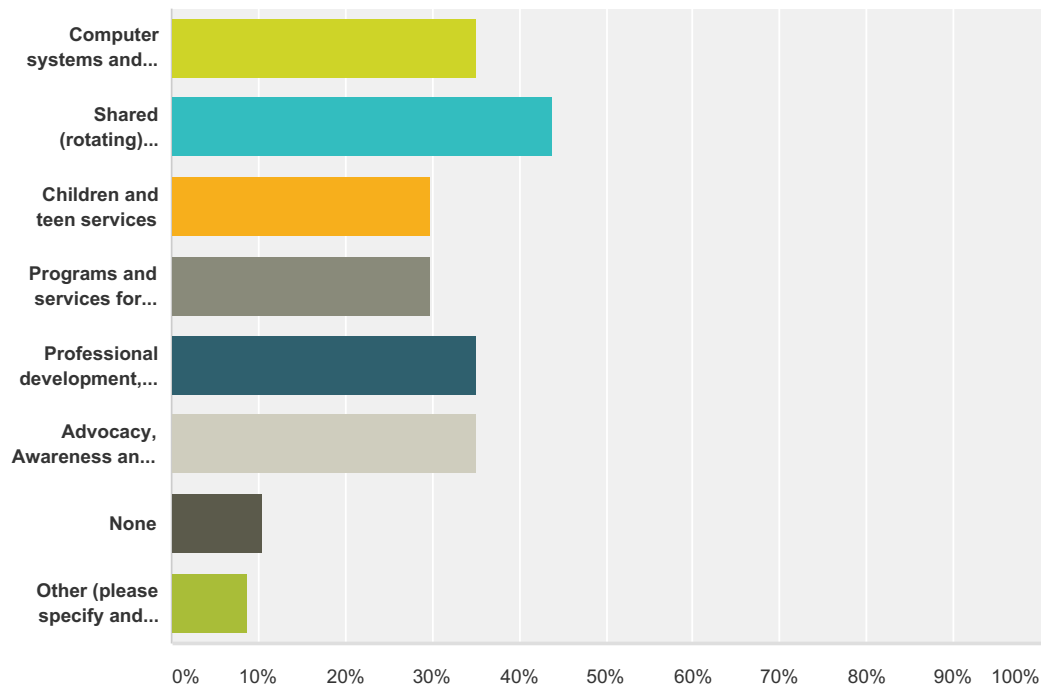## Q6 How would you rate your knowledge of all of the services MVLS provides?

Answered: 57   Skipped: 0
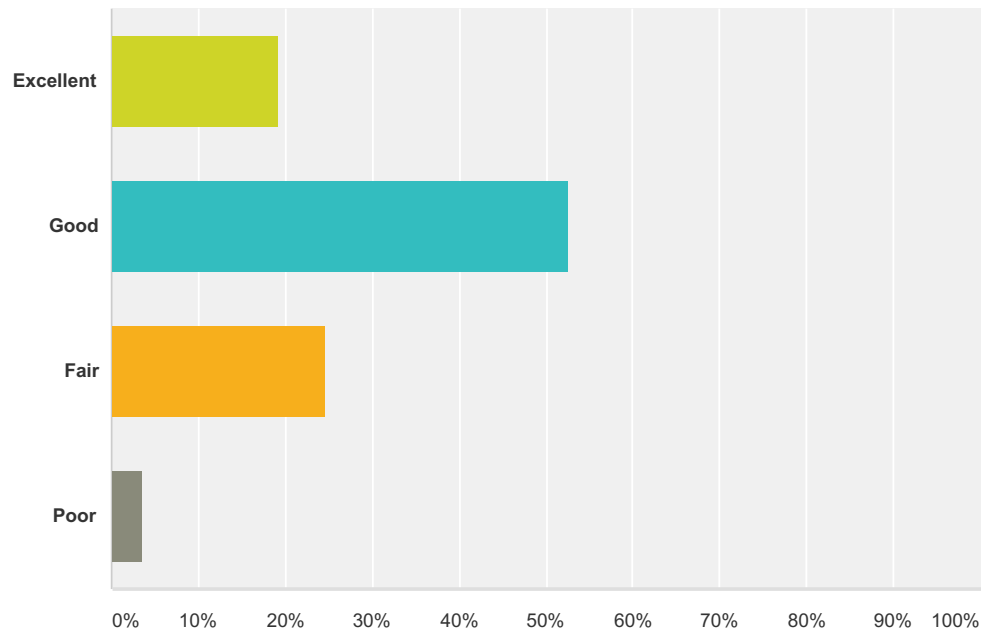
Answer Choices	Responses	
Excellent	**19.30%**	11
Good	**52.63%**	30
Fair	**24.56%**	14
Poor	**3.51%**	2
Total		57

Q7 Which services (if any) should MVLS expand upon (choose all that apply)?

Answered: 57   Skipped: 0

Answer Choices	Responses	
Computer systems and technology services (JA, Polaris, training, cataloging, etc.)	**35.09%**	20
Shared (rotating) collections and e-resources	**43.86%**	25
Children and teen services	**29.82%**	17
Programs and services for adults	**29.82%**	17
Professional development, consultant, and administrative services	**35.09%**	20
Advocacy, Awareness and Community Engagement	**35.09%**	20
None	**10.53%**	6
Other (please specify and provide other reasons and comments in Question 15)	**8.77%**	5
Total Respondents: 57		

Q8 Which MVLS services (if any) should receive less emphasis or resources (choose all that apply)?
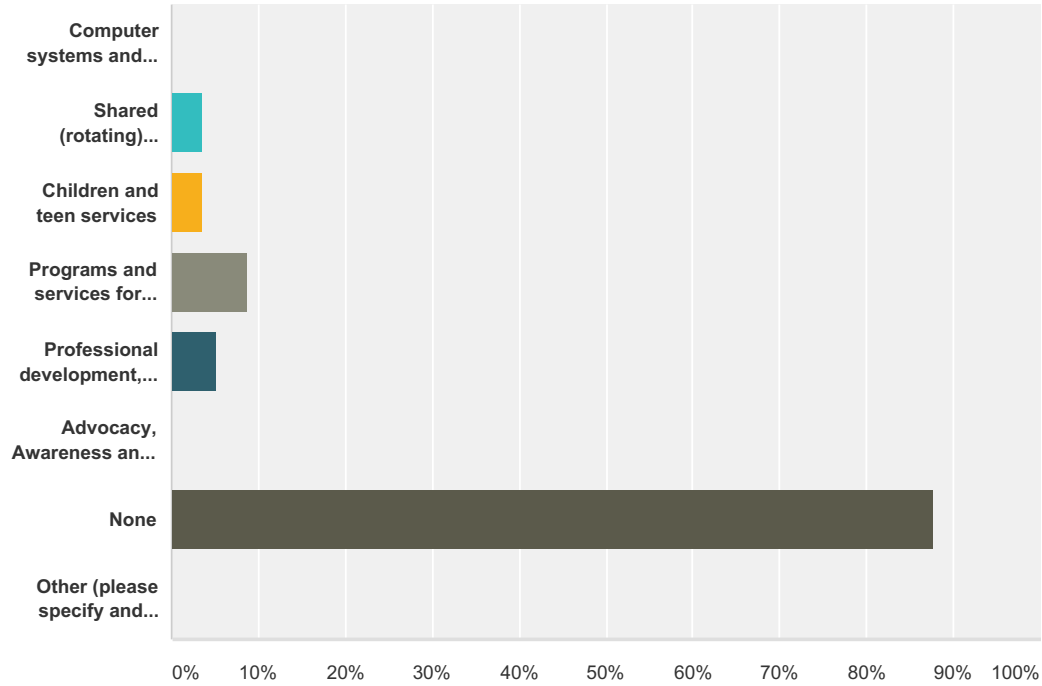
Answered: 57   Skipped: 0

Answer Choices	Responses	
Computer systems and technology services (JA, Polaris, training, cataloging, etc.)	0.00%	0
Shared (rotating) collections and e-resources	3.51%	2
Children and teen services	3.51%	2
Programs and services for adults	8.77%	5
Professional development, consultant, and administrative services	5.26%	3
Advocacy, Awareness and Community Engagement	0.00%	0
None	87.72%	50
Other (please specify and provide other reasons and comments in Question 15)	0.00%	0
Total Respondents: 57		

Q9 Please list up to three ways MVLS has positively impacted your member library in the past year:
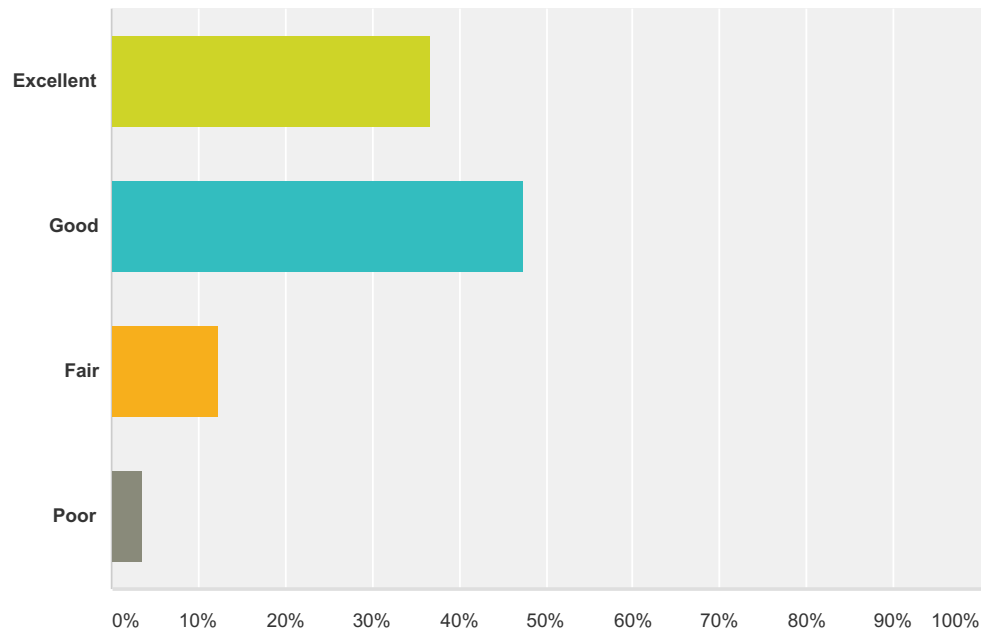
Answered: 57   Skipped: 0

Q10 Please list up to three ways MVLS has disappointed your member library in the past year:

Answered: 57   Skipped: 0

Q11 How would you rate your communication and interaction with MVLS?

Answered: 57   Skipped: 0

Answer Choices	Responses	
Excellent	**36.84%**	21
Good	**47.37%**	27
Fair	**12.28%**	7
Poor	**3.51%**	2
Total		**57**

Q12 If you answered "fair" or "poor" to the previous question, please tell us why in the field below:

Answered: 10   Skipped: 47

Q13 Which of the following potential service upgrades would you like MVLS to implement or expand upon (please check all that apply)?
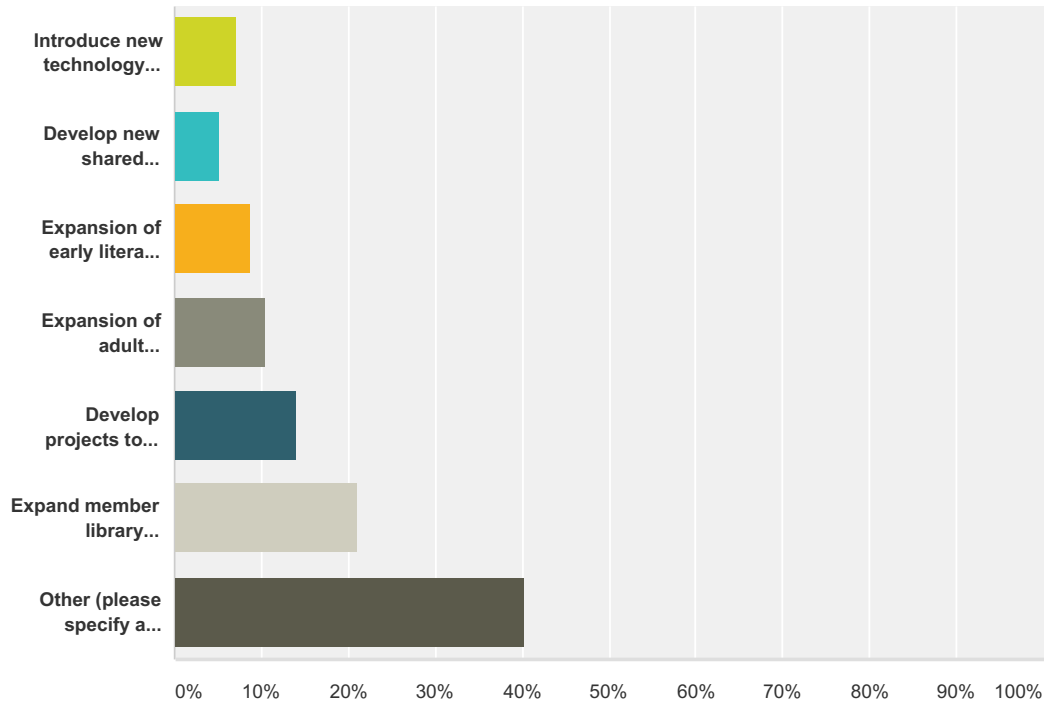
Answered: 57   Skipped: 0
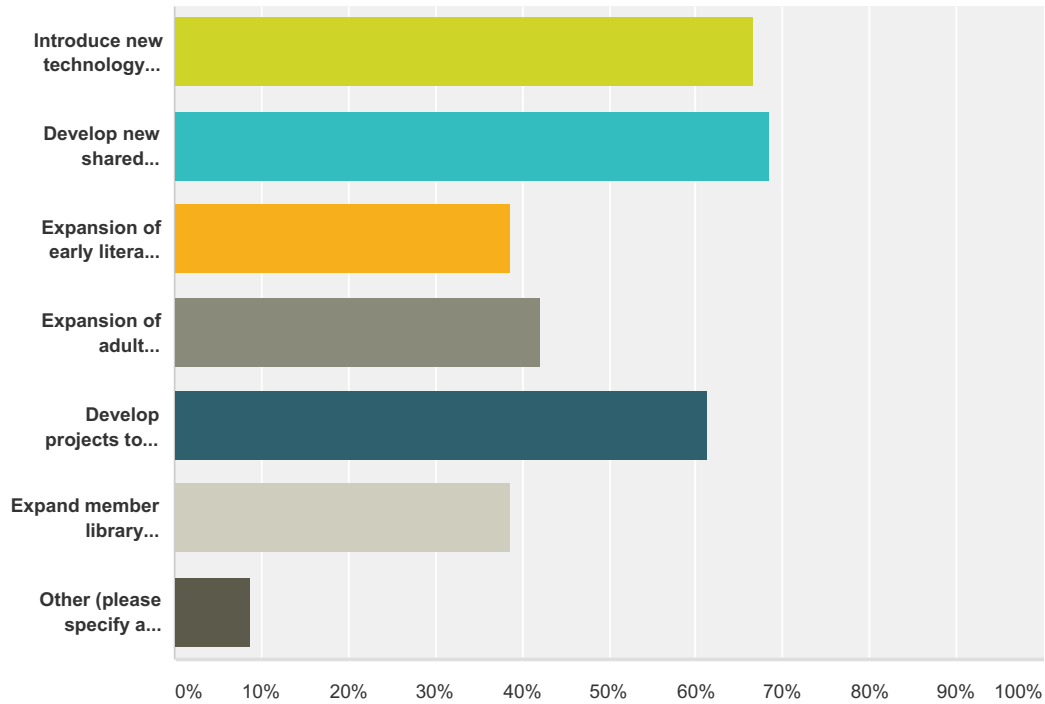
Answer Choices	Responses	
Introduce new technology (tech bar, circulating hot spots, etc.)	**66.67%**	38
Develop new shared e-resources	**68.42%**	39
Expansion of early literacy resources	**38.60%**	22
Expansion of adult programming opportunities	**42.11%**	24
Develop projects to improve the public perception of library services within MVLS	**61.40%**	35
Expand member library assistance with administrative issues (policy development, etc.)	**38.60%**	22
Other (please specify a particular service improvement)	**8.77%**	5
Total Respondents: 57		

Q14 Which of the following potential service upgrades would you NOT like MVLS to implement or expand upon (please check all that apply)?

Answered: 57   Skipped: 0

Answer Choices	Responses	
Introduce new technology (tech bar, circulating hot spots, etc.)	7.02%	4
Develop new shared e-resources	5.26%	3
Expansion of early literacy resources	8.77%	5
Expansion of adult programming opportunities	10.53%	6
Develop projects to improve the public perception of library services within MVLS	14.04%	8
Expand member library assistance with administrative issues (policy development, etc.)	21.05%	12
Other (please specify a particular service improvement)	40.35%	23
Total Respondents: 57		

Q15 Please provide any other comments you'd like to share with MVLS in the box below:

Answered: 17   Skipped: 40